

**Newcastle-under-Lyme Borough Council**

**PERSON SPECIFICATION**

**Job Title:** Streetscene Operative (General) Environmental Cleanliness

**Grade:** 5

**Post Ref:**

**Date:** June 2024

FACTOR	ESSENTIAL	HOW ASSESSED	DESIRABLE	HOW ASSESSED
<b>(1) Relevant Experience</b>	<p>Previous experience of using light plant in connection with Grounds maintenance and Street Cleansing operations.</p> <p>Experience of undertaking health and safety risk assessments and safe systems of work.</p>	Application Form/ Interview/References	<p>Previous experience in the collection of waste (including trade waste, household waste and waste from public opens spaces).</p>	<p>Application Form/ Interview/References</p> <p>Application Form/ Interview/References</p>
<b>(2) Formal Academic Qualifications</b>	GCSE Level 4 minimum in 3 subjects including Maths and English.	Application Form/ Interview/Certificate	<p>Relevant qualification in Street Cleansing, such as City &amp; Guilds 6033 – Street Cleansing Operative's Qualification or equivalent.</p>	<p>Application Form/ Interview/Certificates</p> <p>Application Form/ Interview/Certificates</p>
<b>(3) Vocational Qualifications and Training</b>	HGV2 Driving Licence (C1)	Application Form/ Interview/Production of licence	HGV2 Driving Licence (C1)	Application Form/ Interview

FACTOR	ESSENTIAL	HOW ASSESSED	DESIRABLE	HOW ASSESSED
<b>(4) Specialist Knowledge</b>				
<b>(5) Special Working Conditions</b>	<p>Physically capable of performing various manual operations associated with Grounds Maintenance and Street Cleansing.</p> <p>To work in accordance with existing terms and conditions.</p> <p>Ability to work in very disagreeable conditions.</p> <p>Postholder may be required to undertake additional hours on Saturdays, Sundays and Bank Holidays in order to ensure service provision is maintained.</p> <p>All employees are required to comply with the Authority's No Smoking Policy.</p>	<p>Application Form/Interview/Medical Clearance</p> <p>Interview</p> <p>Interview</p> <p>Interview</p>		
<b>OTHER</b>	<p>Able to demonstrate an understanding of and ability to carry out work and follow operating instructions.</p> <p>Able to follow health and safety instructions including adhering to the safe systems of work applicable to the post.</p>	<p>Application Form/Interview</p> <p>Application Form/Interview</p>		

<b>(6) Core Competencies</b>	<b>DEFINITION</b>	<b>HOW ASSESSED</b>	<b>LEVEL OF COMPETENCY</b>
<i>Planning and Organising</i>	2. Accepts constructive feedback and makes adjustments accordingly. 3. Shows an awareness of how their actions affect others. 5. Adapts and works effectively in different situations in order to carry out a variety of tasks, whilst remaining calm and level headed under pressure.	Interview Interview Interview	1 1 1
<i>Continuous Improvement</i>	7. Awareness of own shortfalls and takes charge of personal development to keep skills up-to-date whilst developing knowledge within a particular area through learning.	Interview	1
<i>Job Knowledge</i>	10. Is well informed and educated in performing to the level expected for the job.	Application Form/Interview	1
<i>Communication</i>	12. Communicates information clearly, accurately, positively and in a timely manner. 13. Listens attentively and responds thoughtfully to the needs, ideas and opinions expressed by others. 15. Changes communication style and approach to meet the preference of those with whom they are dealing with or of people from diverse backgrounds.	Interview Interview Interview	1 1 1
<i>Customer Service and Support</i>	17. Provides excellent service to external/internal customers by focusing on understanding and meeting customer needs. 19. Treats diverse range of customers with respect and understanding. 20. Responds to requests in a timely and courteous manner and always strives to represent a positive image of the	Interview Interview Interview	1 1 1

<b>(6) Core Competencies</b>	<b>DEFINITION</b>	<b>HOW ASSESSED</b>	<b>LEVEL OF COMPETENCY</b>
	Authority.		
<i>Treating People Fairly</i>	53. Has the ability to demonstrate through behaviour and language, commitment to the council's Equal Opportunities Policy, both within the workplace and in service provision.	Interview	1